"CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."



**REDACTED - FOR PUBLIC INSPECTION** 

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JUL 0 1 2015

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Via ECFS

June 29, 2015

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 Twelfth Street S.W. Room 5-A225 Washington, D.C. 20554

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RE: CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Dear Ms. Dortch,

Mark Twain Rural Telephone Company (Mark Twain) hereby submits the attached redacted and confidential versions of its "FCC Form 481 – Carrier Annual Reporting Data Collection" financial information pursuant to sections §54.313 and §54.422 of the Commission's rules, as filed with the Universal Service Administrative Company.

Section 3005 of Form 481 requires the filing of financial information per 47 C.F.R. §54.313(f)(2). Mark Twain maintains that this information is "Confidential Financial Information" on the grounds that it is competitively sensitive information which could be used to disadvantage or harm Mark Twain and is submitting this information pursuant to Protective Order, DA 12-1857 as described below.

First, Mark Twain is submitting the "Confidential Financial Information" as a "Stamped Confidential Document" with each page bearing the legend CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION. One copy of the "Stamped Confidential Document" and accompanying cover letter are enclosed.

Second, Mark Twain is submitting the "Stamped Confidential Document" as a "Redacted Confidential Document" where the "Confidential Financial Information" has been redacted. Two copies of the "Redacted Confidential Document" and accompanying cover letter with each page stamped "REDACTED – FOR PUBLIC INSPECTION" are enclosed.

No. of Copies rec'd\_ List ABCDE

\_\_\_\_

"CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

#### **REDACTED - FOR PUBLIC INSPECTION**

Page 2 June 29, 2015 Ms. Marlene H. Dortch, Secretary

Finally, Mark Twain is submitting two copies of "Stamped Confidential Document" and accompanying cover letter to Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, 445 Twelfth Street, S.W., Room 5-A452, Washington, D.C. 20554

FCC Form 481 was also filed prior to July 1st with the Missouri Public Service Commission.

Please contact me with any questions you have on this filing

Sincerely,

**Denise Dames** 

Controller

Mark Twain Rural Telephone Company

controller@marktwain.coop

**Enclosures** 

FCC Fo	rm 481 - Carrier Annual Reporting  Data Collection Form		FCC Form 481 OMB Control N July 2013	o. 30@0986/OMB Control No. 3060-0819
<010>	Study Area Code	421914		(5(
<015>	Study Area Name	MARK TWAIN RURAL TE	EL	JUL 0 1 2015
<020>	Program Year	2016		7 0 1 2015
<030>	Contact Name: Person USAC should contact with questions about this data	Denise Dames		JUL 0 1 2015 FCC Mell Room
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6604235211 ext.34	entry construction with	
<039>	Contact Email Address: Email of the person identified in data line <030>	controller@marktwai	n.coop	
ANNUA	LL REPORTING FOR ALL CARRIERS		The same of the sa	54.313 54.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	A WILLIAM
<200>	Outage Reporting (voice)		(complete attached worksheet)	/ /
<210>		outages to report		✓ (1)11111
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)			
	1		(attach descri	otive document)
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach descr	iptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broadb	and)		
<440>	Fixed 0.0			
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection Ru	ules Compliance	(check to indicate certification)	V V
	421914MO510.pdf	-1001 - V		
<510>			(attached descriptive document)	1 1
<600>	Functionality in Emergency Situations 421914N0610.pdf		(check to Indicate certification)	
			(attached descriptive document)	✓ ✓
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	- Allinia
	Operating Companies and Affiliates	المعمور	(complete attached worksheet)	V MININ
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability Certification	Ye	es, complete attached worksheet)	V 111111
	421914M01010.pdf	<u>Ue</u>		
<1010>	AMONTO ELCONOCIO DE LA CARTA DEL CARTA DEL CARTA DE LA		(attach descriptive document)	
<1100>	Certify whether terrestrial backhaul options exist (Yo	es or No)   O	(if not, check to indicate certification)	
<1110>			(complete attached worksheet)	THE STATE OF THE S
	Terms and Condition for Lifeline Customers		(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional D		× 1/2	
<2000>	Including Rate-of-Return Carriers affiliated with Price	ce Cap Local Exchange (	Carriers (check to indicate certification)	1111111
<2005>			(complete attached worksheet)	121111
<3000>	Rate of Return Carriers, Proceed to <u>ROR Additional E</u>	Documentation Worksh	heet (check to indicate certification)	1 11111111
<3000>			(complete attached worksheet)	Tillian V

	ervice Quality improvement Reporting illection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	421914		
<015>	Study Area Name	HARK THAIN RURAL T	EL	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6604235211 ext.34		
<039>	Contact Email Address - Email Address of person identified in data line <030>	controlleremarktwa	in.coop	
<110>	Has your company received its ETC certification from the FCC?	(yes / no )	$\circ$	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no )	00	
<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) *5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your or CETC which only receives frozen support, your progress report is only required to address voice telephony service.		4moll2.pdf	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirt that the attached document(s), on line 112, contains a progress report on its five-service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	-year	11.	Name of Attached Document
:113>	Maps detailing progress towards meeting plan targets	1	Yes	
114>	Report how much universal service (USF) support was received		Yes	
115>	How much (USF) was used to improve service quality and how support was used to improve	ve service quality	Yes	7
116>	How much (USF) was used to improve service coverage and how support was used to improve	경기 위한 경기 경기 위치를 보고 보고 있다.	Yes	₹
117>	How much (USF) was used to improve service capacity and how support was used to improve		Yes	-
118>	Provide an explanation of network improvement targets not met		Not Applicable	$\dashv$

(200) Service Outage Reporting (Voice) Data Collection Form		FCC Form 48 OMB Contro	11 No. 3060-0986/OMB Control No. 3060-0819
		July 2013	

<010>	Study Area Code	421914
<015>	Study Area Name	MARK THAIN RURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person identified in data line <030>	6604235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop

	<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
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171000 332 98	ce Offerings including Voice Rate Data		FCC Form 481 SOMB Control No. 3060-0816/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code		421914		
<015>	Study Area Name		MARK TWAIN RURAL TEL		
<020>	Program Year	2016			
<030>	Contact Name - Person USAC should contact regarding this	data	Denise Danes		
<035>	Contact Telephone Number - Number of person Identified	In data line <030>	6604235211 ext.34		
<039>	Contact Email Address - Email Address of person identified	in data line <030>	controllersmarktwain.coop		
<701>	Residential Local Service Charge Effective Date	1/1/2015			
<702>	Single State-wide Residential Local Service Charge	16.0			

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Une Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
-					Samuel -		Til Pinnos	
				See at	tached worksheet			
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APPRELIX.	1-1-1-1 - 100 ASS - 1461	111111111111111111111111111111111111111	1.0					

<010>	Study Area Code	421914
<015>	Study Area Name	MARK THAIN RURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person identified in data line <030>	6604235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance [GB]	Usage Allowance Action Taken When Limit Reached (select
	-							
		-						
			See attac	hed-				
	1	1	worksheet -					
		-						
		1						
								15555555

	erating Companies lection Form		201 to 1	1.2 B		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3050-0819 July 2013
<010>	Study Area Code		421914			
<015>	Study Area Name		MARK TWAIN B	CIPAT. TEL.		
<020>	Program Year		2016			78
<030>		USAC should contact regarding this data	Denise Dames			
<035>	Contact Telephone Nur	nber - Number of person identified in data line <030>	6604235211 e	xt.34		
<039>	Contact Ernail Address	- Email Address of person identified in data line <030>	controllere	marktwain.coop		
<810>	Reporting Carrier	Mark Twain Rural Telephone Company				8
<811>	Holding Company	Mark Twain Rural Telephone Company	-11-11-11-11-11-11-11-11-11-11-11-11-11		AMERICAN STREET	
<812>	Operating Company	Mark Twein Rural Telephone Company				
<813>	Page 100	cally submitted	4.4 W 1994	, 5 % ₹ ₹< <b>82&gt;</b> % 5 % %		
		Affiliates		SAC	Doing	Business As Company or Brand Designation
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A 141 CO 162 CO	ibal Lands Reporting Ilection Form	FCC Form 481  OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	621914
<015>	Study Area Name	MARK THAIN RURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person Identified In data line <030	
<039>	Contact Email Address - Email Address of person identified in data line <030	)> controller@marktwain.coop
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your	company serves Tribal lands, please select (Yes, No, NA) for each these boxes	
	irm the status described on the attached document(s), on line 920,	
	strates coordination with the Tribal government pursuant to	Select
	3(a)(9) includes:	Yes or No or
<921>	Needs assessment and deployment planning with a focus on Tribal	Not Applicable
	community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<923> <924>	Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes	
<924>	Compliance with Rights of way processes	
<924> <925>	Compliance with Rights of way processes Compliance with Land Use permitting requirements	
<924> <925> <926>	Compliance with Rights of way processes  Compliance with Land Use permitting requirements  Compliance with Facilities Siting rules	

Start Statement St.	lo Terrestrial Backhaul Reporting    ection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Co	JECUNI CITI	July 2013
<010>	Study Area Code	421914
<015>	Study Area Name	MARK THAIN RURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dazes
<035>	Contact Telephone Number - Number of person identified in data line <030>	6604235211 ext.34
<039>	Contact Email Address - Email Address of person Identified in data line <030>	controller@marktwain.coop
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	a
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps
		TO THE RESIDENCE OF THE PROPERTY OF THE PROPER

Lifeline	erms and Condition for Lifeline Customers lection Form	(4 % broke to the Advisor to the Market to the Advisor to the Advisor	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		421914
<015>	Study Area Name		MARK THATH RURAL TEL
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data	Assemble to the	Denise Dages
<035>	Contact Telephone Number - Number of person identified in data	line <030>	6604235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data	a line <030>	controller@marktwain.coop
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		421914301210.pdf
		L	Name of Attached Document
<1220>	Link to Public Website	НТТР	
or the we	heck these boxes below to confirm that the attached document(s), on line boite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers materials.		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<b>V</b>	
<1222>	Details on the number of minutes provided as part of the plan,	1	
<1223>	Additional charges for toll calls, and rates for each such plan.		

	ection Form Rate-of-Return Carriers offiliated with Price Cup Local Exchange Carriers	OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	
	Study Area Name	321313
-	Program Year	MARK TRAIN SURAL TEL
	Contact Name - Person USAC should contact regarding this data	2016
	Contact Telephone Number - Number of person Identified in data line <030>	Deniae Daniel
<039>	Contact Email Address - Email Address of person identified in data line <030>	6604233221 ext.34
		controller=warntwarn.coop
ab at resident		以 2000年 1月1日 1月1日 1月1日 1月1日 1日 1
		a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, am
Connect A	merica Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	ation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)11)	
<2011b>	Attachment (47 CFR § 54.313(b)(1)II)	
	Chapter Course of State # and Chapter # at remounts # at \$ 1 m \$ 4 m	1
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line	2021, contains the required information
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support she addresses of community anchor institutions to which began providing a	all provide the number, names, and
	preceding calendar year.	iccess to broadband service in the
	preceding controls year.	
<2021>	Interim Progress Community Anchor Institutions	

(3000) R	ele Of Return Carrier Additional Documentation	W. XX	on insperimental is a media was constituted
Dala, Col	lection form is the second sec	<b>在图》并为于在</b> 2000年中,1000年中,1000年中,1000年	THE CONFORMAT SONO PRESIDENCE CONTROL NO. 3050 0819
湯温場	表现 ACIM 医自己性 1000 1000 1000 1000 1000 1000 1000 10	大学工作。 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11.1. 11	a tartfoly 2015 and the start of the start o
•5/6/11/09			
<010>	Study Area Code Study Area Name	MARK TWAIN RURAL TEL	
<020>	Program Year	2016	
<030>	Contact Hame - Person USAC should contact regarding this data	Peniag Dames	
<035>	Contact Telephone Number - Number of person Identified in data line <030> Contact Email Address - Email Address of person Identified in data line <030>	6604235211 ext.34 controller@carktyain.copp	
<b>FARMING</b>	TOTAL BUT AND SOUTH TO CONTROL OF THE SOUTH	NAME OF THE SAME SPECIAL PRODUCTION OF THE SAME OF THE	CONTROL OF THE PARTY OF THE PAR
CHECK	the bozes below to note compliance on its five year service quality plan (pursua CFR 4.54.313(M2). I further certify that the	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring he information reported on this form and in the documents attect	; compliance with the financial reporting requirements set forth in 4 had below is accurate.
	and the second second second second	421914mo3010 signed.pdf	
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(FX1X0)		
	Wilestone Certaication (47 On § 34-3130/K130)	Hame of Attached Document Listing Required Inform	ation
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f(x1)(a), the carrier shall provide the number, names, and address.	isses of community anchor institutions to which began	7
	providing eccess to broadband service in the preceding calendar year.		
		421914mo3012.pdf	
130121	Community Anchor Institutions (47 CFR § 54.313(f)(1969)		1
10000			
		Name of Attached Document Listing Required Information (Yes/No)	
	Is your company a Privately Held ROR Carrier [47 CFR § 54.333[5](2)] If yes, does your company file the RUS annual report	(res/No)	ර් <b>ල්</b>
Please	check those boxes to confirm that the attached document(s), on line 3017	I, contains the required information pursuant to § 54.313(I)(I)	2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for		ш
(3016)	Telecommunications Borrowers)  Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	[ <del></del> ]
factol	Descripting of the second of t		
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1	1
	report and all required documentation		1
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to \$ 54.313(f)(2), contains	10 <del>-3</del>	
(3019)	Éther a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunication	ns 🔽
(3020)	Document(s) for Balance Sheel, Income Statement and Statement of Co	esh Flowe	
(3021)			
(2024)	'' : '' (1) - ''	and appointment after posterior and and company of mine one many	*Later
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)			
	Independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
	Borrowers.		
(3023)	Underlying information subjected to a review by an independent certified		
	public accountant		h
	Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cs	sh Flows	<b>—</b>
0.0000000000000000000000000000000000000		421914mo3026.pdf	
nman	Attach the worksheet littles regulated information		
(1019)	Attach the worksheet listing required information		
		Name of Attached Document Listing Required Information	

"CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

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Page 12

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<010>	Study Area Code	421914
<015>	Study Area Name	HARK THAIN RURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person Identified in data line <030>	6694235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwaiu.com
HT. (1.254)	THE RESIDENCE OF THE PARTY OF T	

Financial Data Summary	
(3027) Revenue	<u> </u>
(3028) Operating Expenses	
(3029) Net Income	i
(3030) Telephone Plant in Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividenda	

Name of Attached Document Listing Required Information

Page 12

12039250995300	tion - Reporting Carrier lection Form	FC0 Ferm 481 OMB control No. 3060-0986/OMB control No. 3060-0819 July 2013
<010>	Study Area Code	421914
<015>	Study Area Name	MARK TWAIN RURAL TEL
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<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person identified in data line <030>	6604235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibiliti reciplents; and, to the best of my knowledge, the information report	ies include ensuring the accuracy of the annual reporting requirements ted on this form and in any attachments is accurate.	s for universal service support
Name of Reporting Carrier: MARK TWAIN RURAL TEL		
Signature of Authorized Officer:		Date 6-29-15
Printed name of Authorized Officer: Jim Lyon		
Title or position of Authorized Officer: Executive V.P. & General	1 Manager	
Telephone number of Authorized Officer: 6604235211 ext.		
Study Area Code of Reporting Carrier: 421914	Filing Due Date for this form: 07/01/2015	

Certification - Agent / Carrier Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819		
	- ACC 17 TO COMP 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	aluly 2013
<010>	Study Area Code	421914
<015>	Study Area Name	MARK TWAIN RURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person identified in data line <030>	6604235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@marktwain.coop

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the Information reported on behalf of the reporting carrier.
also certify that I am an officer of the reporting carrier; m agent; and, to the best of my knowledge, the reports and	r responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Aut	horized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
Name of Reporting Carrier:				
Name of Authorized Agent or Employee of Agent:				
Signature of Authorized Agent or Employee of Agent:	Date;			
Printed name of Authorized Agent or Employee of Agent:				
Title or position of Authorized Agent or Employee of Agent				
Telephone number of Authorized Agent or Employee of Agent:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

Attachments

County of the Street	ce Offerings Including Voice Rate Data lection Form		FCC form 481.  OMB Control No. 3060 0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		421914
<015>	S> Study Area Name		MARK THAIN RURAL TEL
<020>	O> Program Year		2016
<030>	30> Contact Name - Person USAC should contact regarding this data		Denise Danes
<035>	35> Contact Telephone Number - Number of person Identified in data line <030>		6604235211 exc.34
<039>	Contact Email Address - Email Address of person identified	in data line <030>	controller@marktwain.coop
<701>	Residential Local Service Charge Effective Date	1/1/2015	
<702>	Single State-wide Residential Local Service Charge	16.0	

<703>

≪ <a1> =</a1>	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
мо	ALL		PR	16.0	0.0	0.02	0.0	16.02
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
是一个企业的基础的特殊的表现在,因为是特别的企业的企业的企业的企业的企业的企业的企业的企业的企业的企业的企业的企业的企业的	July 2013

<010>	Study Area Code	421914
<015>	Study Area Name	MARK THAIN SURAL TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Denise Dames
<035>	Contact Telephone Number - Number of person identified in data line <030>	5604235211 ext.34
<039>	Contact Email Address - Email Address of person identified in data line <030>	controller@arktwain.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
но	ALG	54.95	0.0	54.95	6.0	1.0	6	Other, No Limit on Usage Allowane
МО	ALL	124.95	0.0	124.95	7.0	1.5	0	Other, No Limit on Usage Allowand
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00) Op ata Coll	erating Companies lection Form	The second of th	1316		FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	421914					
<015>	Study Area Name		MARK TWAIN	RURAL TEL			
<020>	Program Year		2016 Denims Dames				
:030>	Contact Name - Person L	USAC should contact regarding this data					
:035>	Contact Telephone Num	ber - Number of person identified in data line <030>	6604235211	ext.34			
:039>	Contact Email Address -	Email Address of person identified in data line <030>	controllere	marktwain.coop			
810>	Reporting Carrier	Mark Twain Rural Telephone Company					
811>	Holding Company	Hark Twain Eural Telephone Company		CSVC-ANCOCS			
:812>	Operating Company	Mark Twain Rural Telephone Company		7 - 7 - 7			
	Mark Twain	Communications Company		5AC 429001	Doing Business As Company or Brand Designation		
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31 <u>-</u> 32- 33- 33-							
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421914mo112

"CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

# REDACTED - FOR PUBLIC INSPECTION

**Progress Report Section 112** 

Mark Twain Rural Telephone Company's demonstration of complying with applicable service quality standards and consumer protection rules:

Mark Twain Rural Telephone Company ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Missouri Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in section 4 CSR 240-32.050 of the Missouri Code of State Regulations; (3) compliance with provisions for Quality of Service as identified in section 4 CSR 240-32.070 of the Missouri Code of State Regulations; (4) compliance with Service Objectives as identified in section 4 CSR 240-32.080 of the Missouri Code of State Regulations; (5) compliance with Customer Inquiry Procedure as identified in 4 CSR 240-33.060 of the Missouri Code of State Regulations, compliance with Dispute Standards as identified in 4 CSR 240-33.080 of the Missouri Code of State Regulations; (6) compliance with truth-in-billing requirements; and (7) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag Rules to prevent identity theft. A manual for each of those programs is in place and is part of the employee's

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. At para. 28.

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handbook. Employee training is conducted and new hires are instructed on the programs as required by their job functions.

### Mark Twain Rural Telephone Company Ability to Function in Emergency Situations

Mark Twain Rural Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Missouri Code of State Regulations. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery reserve that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites and has a maintenance program in place as described in section 4 CSR 240-32.060 of the Missouri Code of State Regulations.

<sup>&</sup>lt;sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

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As published annually by the Wireline Competition Bureau, as required in 47 C.F.R. 54.313(a)(10), our pricing on fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service. The national average is \$21.22, and two standard deviations would be \$47.48. Our fixed voice service rate is \$16.00.